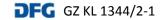


Conditions for Change: University Structures and Leadership Practices from the Perspective of Organizational Sociology

UAS Spring Campus Berlin 2016
Connecting Communities for Sustainability:
Do Universities Matter?

Management Workshop: From Vision to Commitment: Sustainable Campus Management

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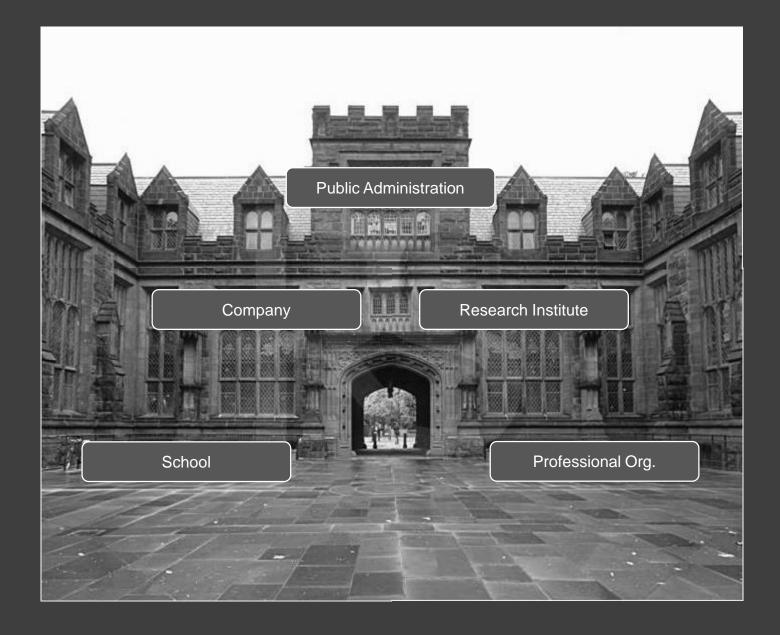


Content:

- 1. Universities as multiple hybrid organisations
- 2. The role of the president
- 3. Presidential leadership practices
- 4. Conclusion

1. Universities as multiple hybrid organisations

- Discourse: universities as "anomalous ", "singular", "paradoxical" or "incomplete" organisations
- Research literature: hybrid organisations as couplings of divergent rationalities or institutional logics (Cisielska 2010)
- Claim: German universities as "muliple hybrids": contradictions and inconsistencies concerning all decision premises
 - Personnel / Membership: contradictory membership roles (professors as semiprofessionals; students as members, users, clients, customers)
 - Programmes: conflict between research and education; massive increase of universities's tasks; external and internal programmes; conditional programmes (administration) vs. goal programmes (education, research)
 - Communication channels: double hierarchy; strong position of the professoriate; evolution of ,Demobürokratien' (= new committees and bodies Luhmann) fulfilling external expectations and providing legitimacy
 - Organisational culture(s): plurality of cultures (administration vs. academic sector; different status groups; scientific disciplines); university-specific decision culture (non-aggression-pacts; participation and consensus)



2. The role of the president

On the one hand...

- the presidents' position has been strengthened formally (Hüther 2010; Bogumil et al. 2013)
 - o Full-time position, prolonged terms of office etc.
 - New and extended rights and competences to steer, control, and initiate processes and decisions (Hüther 2010)

On the other hand...

- Stability of strong informal rules and expectations that foster collegiality, participatory claims, and non-aggression pacts
 - Example: the presidents' reservation regarding the concept of power in academia

2. The role(s) of the president: self-descriptions

Integration Locomotion Doer **Decision Maker** Manager **Politician** Moderniser .Godfather' **Initiator of change** Someone who Someone who - takes responsibility intervenes - garners acceptance cares Conductor Catalyst Some who Physician - pushes developments Gardener generates ideas leads the way Gatekeeper / **Door Opener** Broker **Enabler** Mediator Someone who settles disputes Moderator

managerial

"... it is a role that combines moderation, organisational design, and decision."

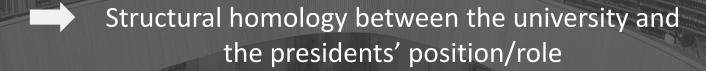
collegial

2. The role of the president

The university president is...

"... leader, educator, creator, initiator, wielder of power, pump; he is *also* officeholder, caretaker, inheritor, consensus-seeker, persuader, bottleneck. But he is mostly a mediator."

(Clark Kerr 2001 [1963], p. 27)



Leadership Practices		
Observation (gathering of information)	Communicative Influence	Contextual Governance
directindirectmedia-basedcombined	 actional stimulating actions cognitional persuasive/argumentative influence on beliefs emotional Influence on emotions and atmospheres relational Influence on social relationships and via networks representational Asserting the university's identity 	 constellative Establishing informal committees, think tanks etc. staff-related Appointment of professors procedural Issuing formal regulations ressource-related Money, time, personnel etc. reorganisational Changing the universities' internal structures

R	Leadership Practices		
	Observation (gathering of information)	Communicative Influence	Contextual Governance
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	– indirect	cognitionalpersuasive/argumentative	tees, think tanks etc. — staff-related
	media-based	influence on beliefs — emotional	Appointment of professors — procedural
	– combined	Influence on emotions and atmospheres — relational Influence on social relationships and via networks — representational Asserting the university's identity	Issuing formal regulations — ressource-related Money, time, personnel etc. — reorganisational Changing the universities' internal structures

7	Leadership Practices		
	Observation (gathering of information)	Communicative Influence	Contextual Governance
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	– indirect	stimulating actions — cognitional persuasive/argumentative	Establishing informal commit- tees, think tanks etc. — staff-related
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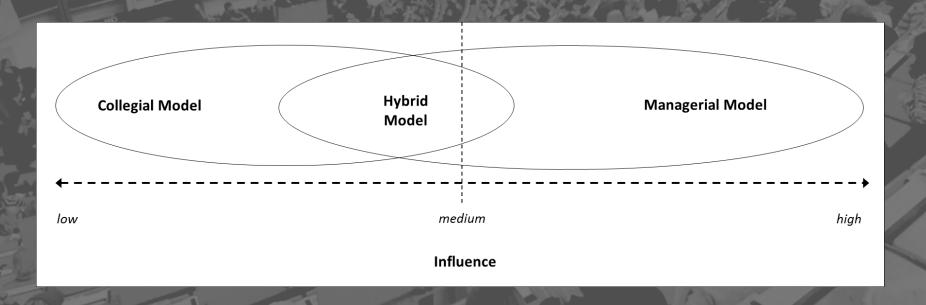
3. Presidential leadership practices: actional practices

Actional Practices

- Orders based on formal competences/ membership rules.
 However, the presidents' formal power is restricted by limited competences, co-decision rights, and the power of informal influence potentials
- Leadership through order is something,
 - "we do not want. I'm far from telling a colleague what he has to do and what he should not do. This is only possible in times of conflict, when there is no other way."
- Decisions against manifest resistance are conceived of as ,ultima ratio', i.e. they can be made only as exceptions and if they are crucial to the university and if they are accepted at least by a part of the university's members.

4. Conclusion

Presidential leadership of German universities today is located between two poles: collegial waiver of decisions and managerial determination to decide.



In order to promote sustainability and to compensate for the lack of formal power, presidents have to resort to a broad range of leadership practices.



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