

# HERUG 2013 CONFERENCE PROGRAM

MöVENPICK Hotel  
LAUSANNE-Switzerland



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## Sunday, April 21

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17h00-19h: Welcome, Herug desk – *Mövenpick Hotel*

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## Monday, April 22

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8.00-9.30h: Welcome, Herug desk - *Mövenpick Hotel*

### 9.00-18.30: Cultural Event 1 (Gruyère & Broc)

15.30-18.30: Welcome, Herug desk - *Mövenpick Hotel*

19.30-21.00: **Welcome Aperó** - *Mövenpick Hotel*

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## Tuesday, April 23

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**8.00-8.30: WELCOME BREAKFAST** *Mövenpick Hotel* - (in front of the Olympia conference room)

**Plenary sessions: OLYMPIA 1 & 2 MEETING ROOM** - *Mövenpick Hotel*

**8.30-8.45: Welcome speech and annual meeting orientation**

*Ecole Polytechnique Fédérale de Lausanne (EPFL)*

**8.45-10.00: SAP**

Title: **HANA and Cloud strategy and discussion**

(Update on HANA and Cloud strategy followed by a panel discussion with the SAP speakers)

*Thomas Holst, Volkmar Zahn, Gerardo Kobeh and Keith Harmon*

**SAP AG**

**10.00-10.30: COFFEE BREAK**

### Parallel Sessions

OLYMPIA MEETING ROOM 1 - <i>Mövenpick Hotel</i>	OLYMPIA MEETING ROOM 2 - <i>Mövenpick Hotel</i>
<b>10.30-11.15</b>	<b>10.30-11.15</b>
<b>SLCM</b> <b>SAP</b> Title: <b>SAP Student Lifecycle Management – Enhancements &amp; Roadmap</b> <i>Rob Jonkers, Silke Jakobi, Ankush Mane</i> <b>SAP AG</b> The latest enhancements of the SAP Student Lifecycle Management Solution will be presented. The presentation will also outline the roadmap for future developments	<b>HANA</b> HANA's application within the Hospital <b>CHARITE'-Medicine University of Berlin, Germany</b> <i>Michael Mallach</i>

<b>11.15-12.00</b>	<b>11.15-12.00</b>
<b>SLCM</b> Title: <b>Release-based delivery for SAP SLCM at the University of Zurich</b> <i>Martin Deckert</i> <b>University of Zurich, UZH</b> The University of Zurich implemented a release-based delivery process for SAP Student Lifecycle Management (SLCM) in 2012. It accommodates all the changes in the systems initiated by projects, individual user requirements, or daily operations into four releases per year. The presentation discusses the underlying strategy and objectives, and presents the various aspects of introducing such a process in an educational environment.	<b>Governance</b> Title: <b>Organisational and IT governance models for SAP Centers of Excellence in an higher education environment</b> <i>Jan Scheerlinck</i> <b>KU Leuven University, Belgium</b> In case there is track in which the subjects underneath fit, I would be glad to organise/co-operate in a workshop. Split between project and maintenance teams: benefits and treaths. Pragmatic project management methodologies. Privacy regulations in providing SAP datafiles to the business Project portfolio management. Managing continuous changes to improve the applications.

## 12.00-13.30: LUNCH BREAK

### Parallel Sessions

<b>OLYMPIA MEETING ROOM 1</b>	<b>OLYMPIA MEETING ROOM 2</b>
<b>13.30-14.30</b>	<b>13.30-14.30</b>
<b>SLCM</b> Title: <b>The registration process in the Universidad Metropolitana Caracas – Venezuela</b> <i>Maria Elena Alonso</i> <b>Universidad Metropolitana Caracas – Venezuela</b> The purpose of this presentation is to show the registration process in the Universidad Metropolitana. We will be showing these sub-processes: <ul style="list-style-type: none"> <li>• Process in which each student is assigned a time and date where they will be able to register for courses.</li> <li>• Course registration.</li> <li>• Distribution of students in courses.</li> <li>• Closure of course if initial requirement are not fulfilled by either staff or student body.</li> </ul> Assigning of classrooms	<b>HR</b> Title: <b>Online Self-Service Applications for Employees at The University of Mississippi</b> <i>James A. Ling</i> <b>The University of Mississippi, USA</b> In today's connected world, self-service applications are commonplace, especially in a university setting. Like many HERUG institutions, The University of Mississippi (UM) has implemented several Employee Self-Service applications, some using SAP-delivered content and some that are 100% custom development. This presentation will focus on UM's work as a pilot site for SAP's Online W-2 Solution for US Customers, UM's implementation of SAP's Online W-4 (tax withholding change) Solution for US Customers (in progress), and two custom developed self-service applications, an electronic HR forms solution and a self-service time entry/approval application
<b>14.30-15.30</b>	<b>14.30-15.00</b>
<b>SLCM</b> Title: <b>A sophisticated way of publishing the University's programme catalogue</b> <i>Hilde Vanhaute</i> <b>KU Leuven University, Belgium</b> Since the introduction of SAP-Campus Management in 2003, the KU Leuven publishes all the programmes of study and individual courses in an online programme catalogue, directly based on the SAP-data. Until 2011, HTML pages were generated directly on the SAP master data. The major disadvantage of this process was that layouting the pages was performed jointly with processing the data. Changing the layout therefore could have impact on the processing of the data and vice versa, which was not desirable. Since July 2011, the programme catalogue is generated otherwise. Now layouting and the processing of the data are performed separately. The technical data flow can be summarized as follows: SAP programs generate XML files based on the SAP master data. These XML files are	<b>Finance</b> Title: <b>Implement an Income Collection System to Digitize Collection Process</b> <i>ONG Yoon Ping</i> <b>National University of Singapore</b> The presentation will share how NUS digitize the receipting and collection process by implementing a fully customized and in-house developed system, Income Collection System (ICS), using SAP technologies. NUS departments organized conferences, programs and activities which generate miscellaneous revenue. The issue of receipts and the collection process for such revenue is decentralized to more than 100 departments. The presentation will cover why and how this manual process was selected for digitization, the selection of a suitable solution and the decision to develop the fully customized system in-house using SAP technologies. The presentation will also highlight the implementation process, the system design and the change management process.

<p>transformed into HTML files via XSLT transformations. Text XML files are used to handle standard texts and translations. These text XML files and the transformed HTML files are combined and transformed again via PHP to the final HTML files. These are sent to the client side together with the javascript- &amp; CSS-files. Finally all files are combined within the enduser's browser.</p> <p>The new way of generating an publishing offers a lot of extra functionality: an XML-based search engine, filtering programme page on a specific level (for instance 1st, 2nd or 3rd year of a bachelor) and/or on specific specialization or option with the program, full flexibility in changing the layout, ... which will be demonstrated during the workshop. The programme catalogue can be freely consulted on <a href="http://onderwijsaanbod.kuleuven.be/opleidingen/e/">http://onderwijsaanbod.kuleuven.be/opleidingen/e/</a> (English-language programmes of study).</p>	
	<b>15.00-15.30</b>
	<p><b>Implementation</b>  Title: <b>HRCM implementation in NUS</b>  <u>Leong Yuet Mei</u>  <b>National University of Singapore</b>  NUS started its SAP HR implementation in 2001 with the base modules of Personnel Administration, Organisational Management, Time Management and Payroll. Now, 12 years later, it has used SAP for almost all of its main HR functions. See how our HR implementation has evolved over the years with the use of both standard SAP modules and custom-built SAP systems. This setup, coupled with a small but strong core in-house IT support team has served us well. We will also share on the challenges faced, for example mapping the diverse processes and requirements found only in the academic environment into SAP, and our plans for the next few years to meet changing business needs and priorities.</p>

**15.30-16.00: COFFEE BREAK**

<b>16.00-17.00</b>	<b>16.00-17.00</b>
<p><b>SLCM</b>  Title: <b>Integration of Scientia' timetabling</b>  <u>Yves Van Eeckhoudt, Mark Arts, Tom Saeys</u>  <b>KU Leuven University, Belgium</b>  Integrating Scientia's timetabling software with SAP SLCM  While SAP Student Lifecycle Management offers a wide range of functionalities such as admissions, module booking, graduation and student finance most universities use special timetabling software to create the education and exam timetables. Many European universities that use SAP SLCM also use Scientia products to create their timetables.  With the growing flexibility and increased student choices the institutions need a flexible solution to create the optimal planning. Scientia's timetabling software enables universities to produce a clash-free coherent timetable and create personal timetables for students and staff. The schedulers use masterdata from SAP as a source for the timetabling process.  This presentation will describe different ways how SAP can be integrated with Scientia timetabling software in order to reach optimal planning. Examples will illustrate the</p>	<p><b>Security</b>  Title: <b>IT-Security: Regulatory Framework and Software Solutions</b>  <u>Christoph Wall</u>  <b>Freie Universität Berlin, Germany</b>  The presentation will show elements of IT-Governance that are needed to ensure the integrity, privacy and guaranteed availability of an organization's data. I will give examples of the guidelines at Freie University Berlin and will show which components of the SAP software system are used to monitor aspects like segregation of duties (based on the SOS-Report), secure onboarding with role provisioning and timely deactivation of users (in the identity management system) and what kind of logging (in BC-SEC) is employed at Freie University to monitor access to the system.</p>

approach, supported scenarios, benefits & lessons learned.  
 -KU Leuven Association: Implementation for the university and all of its university colleges (approx.. 100,000 students)  
 -Maastricht University: "Demand" driven planning  
 -VU Amsterdam: Planning with a focus on the "supply side"  
 -NewCastle University: S+ integration as a pre-requisite for attendance monitoring.

**18.00-20.30: Cultural Event 2 (EPFL)**

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**Wednesday, April 24**

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**8.00-8.30: WELCOME BREAKFAST** - (in front of the Olympia conference room)

**Plenary sessions: OLYMPIA 1 & 2 MEETING ROOM**

**8.30-10.00: SAP**

Title: **SAP Innovations for Higher Education**

*Rob Jonkers, Silke Jacobi, Ohad Yassin and Wolfgang Tvarusko*

**SAP AG**

**10.00-10.30: COFFEE BREAK**

**Parallel Sessions**

OLYMPIA MEETING ROOM 1	OLYMPIA MEETING ROOM 2
<b>10.30-11.15</b>	<b>10.30-11.15</b>
<p><b>FINANCE</b>            Title: <b>MYFNS</b>  <u>Ecole Polytechnique Fédérale de Lausanne (EPFL) &amp; SAPHIR Consulting (Alessandro Leo)</u>  <b>Ecole Polytechnique Fédérale de Lausanne (EPFL)</b>            Mandated by the Swiss Federal government, the Swiss National Science Foundation (SNSF) is the most important Swiss agency promoting scientific research. Today, all institutions are required to provide the SNSF with a financial report and all the supporting documents (receipts) and invoices. As the SNSF is promoting a large number of institutions, it is challenging to handle the huge number of papers and transactions manually.            As a result, a selected group of universities, in collaboration with Saphir Consulting, has been in charge to simplify this process. A Financial Report in PDF Format has been developed, which contains hyperlinks to the invoices and supporting documents (receipts). This PDF will be uploaded on the MySNSF Platform. By clicking on the hyperlinks in the PDF, the SNSF will be able to read the invoices and supporting documents which are stocked on the server @ the different institutes.            The technology used for this project can also be applied for other types of reports.</p>	<p><b>SLCM</b>            Title: <b>Student Information Gateway (SIG) - Access to student data in the portal, and how it has transformed user perceptions of SAP at Newcastle</b>  <u>Karen Wilson+ Mark Young</u>  <b>Newcastle University - UK</b>            How the academic advisor workbench was extended to give academics and admin staff access to all student data in the portal. How this improved user perceptions of SAP.            How the undergraduate e-admissions project further developed the SIG to create an electronic undergraduate admissions system, to replace processes dependent on paper forms. What next for the SIG?</p>

<b>11.15-12.00</b>	<b>11.15-12.00</b>
<b>Travel Management</b> Title: <b>Travel management and mobility</b> <i>Franck Tournier, &amp; Saphir Consulting (Jean-Marc Vaucher + Manuel Sepulveda)</i> <b>University of Lausanne (UNIL)</b> The UNIL working on the implementation of the SAP standard module FI-TV. It covers all the processes related to business travel. Members of the university community move from their regular workplace for professional reasons, which generates costs that must be accounted in the appropriate Fund. The implementation of the FI-TV will facilitate data entry related to the travel, registration of the expense receipts, accounting for them and finally tracking travel via ad hoc reports as well as statistics of all kinds.	<b>EHSM Environment Health &amp; Safety management</b> Title: <b>EHSM-Incident Management</b> <i>France Hammel + Michel de Graffenried</i> <b>Ecole Polytechnique Fédérale de Lausanne (EPFL)</b> Incident Management is the SAP tool chosen by the EPFL Safety, Prevention & Health Department to support the security manager and his team in reporting and reviewing incidents of all kinds (sanitary, fire, security). Integration of Incident Management with other SAP modules, the possibility to trigger workflows and a reliable traceability of the actions done and measures taken are the mains reasons having motivated the choice of this tool rather than another. In this presentation we will show you the outcome of the prototype designed for EPFL

**12.00-13.30 LUNCH BREAK**

<b>OLYMPIA MEETING ROOM 1</b>	<b>OLYMPIA MEETING ROOM 2</b>
<b>13.30-14.30</b> <b>Finance</b> Title : <b>SIFAC – Sap/Finance Implementation into french universities</b> <i>Huques Ponchaut</i> <b>Amue- Agence de mutualisation des universités et établissements- Paris, France</b> <b>Amue</b> , “Agence de Mutualisation des Universités et établissements”, the French shared-services agency for Universities and Higher Education and Research Institutions (HEI). <b>Sifac</b> : the story of a SAP Finance and accountings implementation into a hundred of French higher education and research institutions.	<b>13.30-14.30</b> <b>SLCM</b> Title: <b>Automating Attendance Tracking with SAP SLCM and Netweaver Gateway</b> <i>Christopher Reichley</i> <b>The University of Mississippi, USA</b> When it comes to attendance, the position of the University of Mississippi (UM) is that “students who attend class learn more than those who do not attend regularly.”Accordingly, UM has implemented an automated attendance tracking system to help motivate students to attend class and be on time. The system supports retention efforts by flagging students who have three or more absences, it reduces the administrative burden on instructors, and it removes the need to use critical face-to-face class time for bookkeeping tasks. Students scan their student ID cards when they arrive to class using mounted, networked, touchscreen barcode scanners. These scanners are programmed to send the results in real time to SAP where they are stored using SLCM attendance functionality. SAP NetWeaver Gateway is used to transfer the “scans” to SAP. Instructorscan view the resulting attendance records from the myOleMiss portal. Scanners have beeninstalled in fifteen large classrooms that are used mostly for lower level courses. Thissession will cover the overall process and technology used, basic rules and guidelines,experiences thus far, and future expansion of the system.
<b>14.30-15.30</b>	<b>14.30-15.30</b>
<b>Sap solution manager</b> Title: <b>SAP Solution Manager @ Maastricht University:</b> - <b>the story so far</b> - <b>the lessons learned</b> - <b>the projected way forward</b> <i>Henny Claessens</i> <b>Maastricht University, Netherlands</b>  Maastricht University started implementing SAP Solution Manager in 2009. This presentation briefly looks back on	<b>SAP</b> Title: <b>To be confirmed</b> <i>Rob Jonkers, Gerardo Kobeh, Keith Harmon</i> <b>SAP AG</b>

<p>the 'achievements so far', will elaborate in more detail on 'lessons learned so far' and reflect on current 'insights about the way forward'.</p> <p>Also the evolution of the product from 'ERP system for the ERP environment' to 'ERP system for the IT environment' will be a major focus point.</p>	
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**15.30-16.00: COFFEE BREAK**

OLYMPIA MEETING ROOM 1	OLYMPIA MEETING ROOM 2
<b>16.00-17.00</b>	<b>16.00-17.00</b>
<p><b>Workflow/HR</b>            Title: <b>Information about project, technology and process for two core function on the enterprise portal of ETH Zürich</b>  <i>Adrian Fisher</i>  <b>Swiss Federal Institute of technology of Zurich, ETHZ</b>            SAP Enterprise Portal at the ETH Zürich/ Annual Academic Achievements and Workflow Support for Human Resources Processes</p>	<p><b>SLCM</b>            Title: <b>Feedback Corona, how to create and deploy a SAP-SLCM template</b>  <i>Yves Van Eeckhoudt</i>  <b>KU Leuven University, Belgium</b>            4 year ago I presented "Rolling out SAP-SLCM to associated partners of KU Leuven" (Herug 2009 Toronto). During the first roll-out 3 institutions went live, during the second roll-out 2. For the moment 4 extra institutions joined the template and the last 3 are preparing to start next academic year. 4 years ago it was still a plan we were working on, now it has become reality. This year I would like to share our experiences deploying the template. How did we managed, what took more time as we initially thought, what where the biggest issues to deal with,... and above all what can you learn from it.</p>

**17.00-17.30: Family Portrait (Ouchy, Lausanne)**

**19.00-23.00: Gala Dinner (Beau-Rivage Palace, Lausanne)**

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**Thursday, April 25**

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**8.00-8.30: WELCOME BREAKFAST** - (in front of the Olympia conference room)

**Plenary sessions: OLYMPIA 1 & 2 MEETING ROOM**

**8.30-9.15: Governance**

Title: **Story of implementation**

*Henny Claessens*

**Maastricht University, Netherlands**

Integration in the 21th century – what's (not) in it for SAP-oriented universities?

**9.15-9.40: Herug 2013**

**Herug Committee – FOR HERUG MEMBERS ONLY**

Outcome of Annual meeting

**9.40-10.00: Herug 2014**

Presentation of Herug 2014 organizer

**10.00-10.30: COFFEE BREAK**

## Parallel Sessions

OLYMPIA MEETING ROOM 1	OLYMPIA MEETING ROOM 2
<b>10.30-11.30</b>	<b>10.30-11.30</b>
<p><b>Implementation</b>            Title: <b>Designing an SAP Landscape to cover E2E processes for TED University</b>  <u>Umut RODOPLU</u>  <b>TED University Ankara, Turkey</b>            TED University has accepted its first students with 2012-2013 Academic year. The University will be a learning, exploring institution of 4000-4500 students, bringing to Turkish higher education area a new scope through its educational profile, quality culture, international links and top quality academic staff. To support this vision, TED University has invested on SAP for its information technology infrastructure with a very broad set of SAP modules. Whilst the SAP implementation project is still ongoing, the final landscape will consist of module;</p> <ul style="list-style-type: none"> <li>• ECC (FI, CO, HR, Payroll, MM, PM)</li> <li>• SLCM</li> <li>• Portal</li> <li>• ELE</li> <li>• BPM</li> <li>• IDM &amp; GRC BO Access Control</li> <li>• CRM</li> <li>• PPM</li> <li>• BO Business Planning</li> <li>• BO Strategy Management</li> <li>• Enterprise Search</li> <li>• EHS</li> <li>• Interactive Forms by Adobe</li> </ul> <p>Within this presentation we will mainly discuss about how TED University designed an SAP landscape to cover E2E business processes. The procurement phase, selected set of SAP modules and roles within the landscape and the ongoing implementation project.</p>	<p><b>E-procurement</b>            Title: <b>Implementing a hosted eProcurement system on SAP at the University of Warwick</b>  <u>David Cowling</u>  <b>University of Warwick, UK</b>            We will uncover the journey from paper based requisition and purchase order systems to an online system with 2,300 users. The session will cover the reasons for implementing an eProcurement system at the University. Examine the process review that uncovered the need and provided the baseline data. Look at the requirements gathering and how we selected a solution. Outline the business case and discuss project itself (with some emphasis on the interactions with SAP), the outcomes and the lessons learned.</p>
<b>11.30-12.30</b>	<b>11.30-12.30</b>
<p><b>Facility Management</b>            Title: <b>Freie Universität Berlin, Facility Management – CAFM with SAP RE-FX and CAD integration</b>  <u>Juliane Hartig</u>  <b>Freie Universität Berlin, Germany</b>            Implementing a CAFM solution with SAP-REFX (floor space management), PM (maintenance) and MM (acquisition of services) including complete CAD integration for visualisation and reporting.</p>	<p><b>SLCM</b>            Title: <b>Audit and Graduation processes adapted to Universidad Metropolitana Caracas – Venezuela</b>  <u>Ana Cecilia Silva Díaz</u>  <b>Universidad Metropolitana Caracas – Venezuela</b>            This presentation explain processes Audit and graduation adapted to the Universidad Metropolitana at Caracas - Venezuela, which consists of: a) Execution of degree audit with university regulations. b) The use of audit self-service on web interface for students and advisors. c) How work graduation process d) Graduation mass treatment. e) Conferring massively of qualifications for courses using modules groups f) De-register for graduates.</p>

**12.30-13.30: LUNCH BREAK**

<p><b>13.30-14.15</b></p> <p><b>E-procurement</b>  Title: <b>SRM: 8 years of evolution at Ecole Polytechnique federale de Lausanne (EPFL)</b>  <i>Nicolas Vuillème</i>  <b>Ecole Polytechnique Fédérale de Lausanne (EPFL)</b>  From a purchasing infrastructure and organization patchwork in 2004 to integrated processes including e-invoicing in 2013, this session will resume eight years of procurement processes improvement based on a SRM solution. Relating main steps and pointing out to difficulties, a summary of deployment history, strategic orientations and opportunities with regard to EPFL purchasing organization, will be presented. A full lifecycle of SRM solution will help EPFL for important savings and will improve his competitive position. Subjects as inventory integration, portal deployment, e-billing, migration to SRM 7.0, workflow, catalogue management, marketplace opportunities or SRM tools openings will be approached.</p>	<p><b>13.30-14.15</b></p> <p><b>PI</b>  Title: <b>How SAP Process Integration can facilitate exchange of information in your university with third party systems and speed up your business processes : the EPFL case study.</b>  <i>Quentin Estoppey</i>  <b>Ecole Polytechnique Fédérale de Lausanne (EPFL)</b>  SAP PI (Process Integration) is an enterprise application integration software (EAI) used to facilitate exchange of information whith third party inforamtion systems.  In this presentation, we will first have a look on what is a Service Oriented Architecture (SOA) and what SAP PI product can achieve in your business by facilitating exchanges and automate importation and exportation of documents.  Then you will see through several completed projects, how at EPFL we set up automatic interfaces with other internal information systems (like academic, payment, identification or building management), and also external systems of our suppliers and partners. With the comparison of previous processes, you will understand how you can ease the integration of your SAP environment with other system, and earn precious time with automatic information exchanges.</p>
<p><b>14.15-15.00</b></p> <p><b>User Interfaces</b>  Title : <b>User Interfaces from customer and SAP perspective</b>  <i>Michael Falk, Claudia Lipp</i>  <b>Ecole Polytechnique Fédérale de Lausanne (EPFL)</b>  Users are working very often from quite different environments: SAP GUI, Internet Explorer, Firefox, within Windows or with a Mac or Linux. This presentation tries to show how those different interfaces are supported by the EPFL and what solutions SAP is offering.</p>	<p><b>14.15-15.00</b></p> <p><b>SAP</b>  Title: <b>SAP User Experience and Innovations</b>  <i>Rob Jonkers, Gerardo Kobeh, Keith Harmon</i>  <b>SAP AG</b>  Would you like to see how SAP has made things simpler and more powerful for your users? Netweaver Business Client Side Panels and Personas are now available for a series of solutions within our Public Sector Business Suite offering and SAP. Side Panels will increase usability for the areas of Funds and Grants Management together with most of your ERP transactions. SAP Screen Personas is a browser-based rendering engine for classic SAP Dynpro screens. This technology is used for the majority of SAP ERP screens. Personas provides consumer-grade personalization features that enable Users to simplify business application screens quickly and easily in order to improve the visual appeal, end-user productivity, and performance of SAP. Come join us to hear what SAP offers currently and to learn about the road map into the near future.</p>

**15.00-15.30 COFFEE BREAK - END OF THE CONFERENCE**



# PHONE & ADDRESS BOOK

- **Herug 2013 Organizing Committee.**

Web Page: <http://herug2013.epfl.ch>

E-mail: [herug2013@epfl.ch](mailto:herug2013@epfl.ch)

tel.: + 41 21 693 0027

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- **In case of urgency please call:**

<b>Chiara Mugelli von Burg</b> Coordinator Organizing Committee EPFL +41 (0)79 654 06 86	<b>Anna Lucciarini</b> Coordinator Organizing Committee EPFL +41 (0) 78 824 41 04
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- **Plenary and parallel sessions will be held at:**

**Mövenpick Hotel**

Avenue de Rhodanie

1000 Lausanne 6, Switzerland

Phone: +41 21 612 7612

Fax: +41 21 612 7611

[Hotel.lausanne@moevenpick.com](mailto:Hotel.lausanne@moevenpick.com); [www.moevenpick-hotels.com/lausanne](http://www.moevenpick-hotels.com/lausanne)

- **Herug Welcome/Information desk**

Conference welcome desk is located in the reception area of the Mövenpick Hotel

**Welcome/Information hours are:**

Sunday, April 21 5:00 PM - 7:00 PM	Monday, April 22 8:00 AM - 9:30 AM 3:30 PM - 6:30 PM	Tuesday, April 23 8:00 AM - 5:00 PM	Wednesday, April 24 8:00 AM - 5:00 PM	Thursday, April 25 8:00 AM - 1:00 PM
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- **Cultural Event 1 (Gruyère & Broc)**

<b>Château de la Gruyère</b> Château de Gruyères CH 1663 Gruyères T: +41 26 921 21 02 F: +41 26 921 38 02 <a href="http://www.chateau-gruyeres.ch">www.chateau-gruyeres.ch</a>	<b>Maison du Gruyère</b> 1663 Pringy-Gruyères Tél. +41 26 921 84 00 Fax +41 26 921 84 01 <a href="http://www.lamaisondugruyere.ch">www.lamaisondugruyere.ch</a>	<b>Chocolaterie Cailler – Broc</b> Nestlé SA La Chocolaterie Suisse Rue Jules Bellet 7, 1636 Broc Tél. +41(0)26 921.59.60 Fax +41(0)26 921.59.72 <a href="http://www.cailler.ch">www.cailler.ch</a>
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- **Cultural Event 2 (EPFL)**

EPFL

[BC 420 conference room](#) (Informatics & Communication building; 4<sup>th</sup> floor)

[Rolex Learning Centre](#) & Hodler restaurant

- **Gala Dinner (Beau-Rivage Palace, Lausanne)**

BEAU-RIVAGE PALACE

HOTEL ANGLETERRE & RESIDENCE

[La Terrasse](#)

Place du Port 17-19

CH - 1000 Lausanne 6

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